



## **Commonly asked questions and answers**

### **“How are Free School Meals paid?”**

Each morning your child’s account will receive an automatic credit

If your child is in primary school this can be used to buy a hot meal and pudding of the day (including a vegetarian option) or a packed lunch. If your child is in secondary school the money can be used from mid-morning break onwards to spend on items up to the price of their entitlement\*. We ensure that all pupils are able to purchase a hot meal and a pudding of the day with their daily entitlement.

*\*Infants £2.35 Junior/Secondary £2.40*

### **“My child has special dietary requirements”**

Please speak to the school cook to discuss how we can help.

### **“My child doesn’t always want a hot meal in primary school”**

Please speak to your school cook as we are able to offer a packed lunch which includes a choice of sandwich, fruit and a biscuit/muffin/traybake of the day, salads or jacket potatoes available on request.

### **“My child does not like school dinners”**

We try our best to offer a varied menu to suit a range of different tastes. We realise that not everyone will enjoy everything on the menu, but our school cooks can offer a taster to your child before they are served the meal or offer an alternative choice. The school dining room provides a fantastic experience to help develop your child’s social skills. We hold regular tasting events throughout the year at Wrexham schools with some schools also offering parents the chance to come along at lunchtime to experience school dinners for themselves.